County of San Diego, Health and Human Services Agency (HHSA) CalWORKs Program Guide Letter

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Issue Date:

March 29, 2016

Effective Date:

March 29, 2016

Purpose:

Notify staff that CPG 40-100.I Diversion has been updated.

Background:

Eligibility Workers are required to inform every CalWORKs applicant of the availability of the Diversion Program as an alternative to CalWORKs cash assistance.

Policy Change:

Remove Drug Felons from Ineligible Individuals based on CalWORKs SN 15-01.

Summary of Changes:

- Clarify need to request verifications of eligibility, need and employment
- Clarify need to explain Diversion details to customer
- Clarify evaluation for CalFresh, Medi-Cal and Child Care Services
- Clarify use of CW88 Diversion Services Agreement, in CalWIN
- Clarify treatment of Out-of-State Diversion as lump sum income
- Provide Diversion example
- Issue Processing Guide 40-100.I1, CalWORKs Diversion Desk Guide and Diversion Flyer

Impacts:

Automation:

None

Form Impact:

CalWORKs Diversion Flier is to be distributed with CalWORKs Intake Packets. The CalWORKs Diversion Flier is available for order in XEROX in 2-Sided English/ Spanish, and in 1-Sided Arabic and 1-Sided Vietnamese. An initial distribution of 500 fliers EN/SP will be distributed to each FRC by Corrective Actions Supervisors (and 300 Vietnamese Fliers to North East, 200 Vietnamese Fliers to North Central and 500 Arabic to El Cajon).

Quality Control:

Quality Control will cite the appropriate error when the regulations cited in this program material have not been followed.

References:

MPP 81-200 ACL No. 14-100

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<u>Sunset Date</u>:
This policy will be reviewed for continuance by March 31, 2019

Approval for Release:

Alle, 3-28-16

Rick Wanne, Director **Eligibility Operations**